



An exclusive, innovative management tool that delivers timely, reliable results.

MERIT

Property Management, Inc.

"MERITConnect is an excellent tool for the board to track work orders and violations. We can utilize this system from our home to track the progress of the association daily without using staff time to answer our inquiries.

"I look forward to using it more."

Tom Thurman, President
Sun City Civic Association

MERITConnect provides effective communication between managers, board members, and residents resulting in personalized customer service. A proprietary web-based program, MERITConnect integrates data about amenities, residents, owners and management projects.

Additionally, MERITConnect allows board members to monitor activities such as work orders and violations.

The organization and management methods of MERITConnect help streamline requests and increase efficiency with the following:

FOR BOARD MEMBERS

Financial and Project Management

Financial reports are made available to the board, and status of projects are published for the board's review on the community web site.

Communication and Monitoring

Board members can monitor their community operations by viewing the flow and status of community projects and property maintenance through the community web site. And, they can communicate updates in a timely manner through the web or the resident alert system.

FOR RESIDENTS

Residence Tracking

From move-in to move-out, MERITConnect tracks and manages each community residence including correspondence, accounts, architectural requests, enforcement activity and work order requests. Your community benefits from a system that is personalized and secure.

Maintenance

The maintenance functions for the community are seamlessly integrated into an efficient, easy to follow process. Violations, work orders and data are organized into letters and reports. These letters and reports are then printed, faxed or emailed. Each work order is tracked after being assigned to maintenance personnel.

Our goal is to meet your expectations and deliver results.

MERITConnect is an innovative tool exclusive for MERIT customers that helps board members manage their communities to meet the needs of homeowners. It's a smart solution that will enhance your community's lifestyle.

Maintenance is seamlessly integrated utilizing the following steps.

1 Letters, work orders, and task lists are synchronized by managers through MERITConnect.



2 Violations, work orders, and data are organized into letters and reports.



3 Violation letters are then printed and mailed to the homeowner.



5 Property maintenance updates are published in the management report. Board members can access these reports through the web site.



4 Work orders are assigned to maintenance personnel. Each work order is tracked, which enables the manager to easily address issues and ensure timely completion.

