



There's a reason why so many master-planned community homeowner boards trust MERIT to manage their communities.

MERIT

Property Management, Inc.

Few companies today have the necessary industry knowledge and qualified personnel to successfully manage large master-planned communities. That's why MERIT takes special pride in being the management choice for so many of the nation's largest and most prestigious master-planned communities.

Quite possibly your home is your greatest investment. Therefore, you need to trust your homeowner association to care for the value of that investment. Selecting the right association management partner is an important step toward enhancing the value of your community.

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Quite simply, when it comes to evaluating our capabilities, the proof is in our reputation. And we know that our reputation depends on your satisfaction.

Our approach centers on protecting and adding value through managing your community as a business asset.

We have found that the key to enhancing your community is doing the basics very well. We call it doing the ordinary — extraordinarily well. Maintaining your community at its best is our job. We call that a commitment to curb appeal. Ultimately, we want you to be proud of where you live and raise your family.

We also understand that a master-planned community has unique needs which span from maintaining your gates all the way to enhancing your special amenities. From water parks to sports fields to social programs, we've managed it all. And that kind of experience distinguishes us most.

Along with that experience, we have dedicated the resources to provide the highest standard of service.

Therefore, you can count on us to deliver:

- *Highly knowledgeable leadership with dedicated on-site staff and support teams.*
- *Courteous and prompt customer service along with our in-house, fully-staffed, customer care center dedicated to answering your call.*
- *A focus on training to help board members better understand the diverse and complex issues they must be prepared to face and resolve.*
- *Proprietary technology designed exclusively for our associations that provides immediate communication and tracking accountability.*

Our goal is to live up to our promises, meet your expectations and develop a lasting partnership with your community.

Meeting your expectations is our primary goal. We like to listen. We believe in asking you questions—because all successful solutions require a full understanding of the specific issues and objectives at hand. This open communication guides us to adapt to your special needs.

For many of our communities we're more than a business partner; we've become a part of their life. With nearly three decades of long-lasting partnerships, our success is directly linked to doing our job responsibly while communicating and building relationships along the way.

When you choose MERIT as your community management partner, you'll work with a company that has been built on the tradition of serving unique communities like yours... and has the successful track record and client testimonials to prove it.